



ISA NEWS

THE NEWSLETTER OF THE INTERNATIONAL SOCIETY OF WOMEN AIRLINE PILOTS

WINTER 2010

Close Encounter with Captain Sullenberger



Captain Chesley Sullenberger and Captain Angela Masson - De Anza Community College, Flint Center, Cupertino, CA 30th September, 2010 (Full Story on Page 6.)

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ISA + 21 Mission Statement

ISA+21 is a charitable, non-profit organization of career women airline pilots whose purpose is to: celebrate camaraderie; support informational exchange and social interaction among its members in a healthy environment; provide aviation scholarship opportunities for career-seeking women; and inspire future generations of women aviators via educational outreach.

IMPORTANT NOTICE



Please see page Three for Open Positions and upcoming Board of Director Nominations

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Calendar of Events

- DEC 16, 2010** 2010 Wright Brothers' Anniversary
Kitty Hawk Celebration Banquet
Southern Shore, NC
<http://www.firstflight.org/>
- DEC 17, 2010** Aero Club of Washington
Wright Memorial Dinner
Washington, DC
<http://www.aeroclub.org/>
- JAN 24-27, 2011** ISA Board Meeting and Ski Days,
Steamboat Springs, CO
- FEB 24-26, 2011** Women in Aviation Conference, Reno, NV
- MAR 29- APR 3, 2011** Sun & Fun, Lakeland, FL
- MAY 9-13, 2011** ISA Conference - Rome, Italy
- JULY 13, 2011** International 99s Conference,
Oklahoma City, OK

For more details on these and other events, please see the Event Calendar at www.iswap.org

WOMEN IN AVIATION BOOTH VOLUNTERS NEEDED!!

Women in Aviation is having their 22st Annual Conference in Reno, NV at the Grand Sierra Resort next February 24-26, 2011!! ISA has an exhibit booth so we can show off our organization and our scholarships!! We also do a lot of our interviews for our scholarships at this conference. We need people to help with the booth and with the interviews. If you are interested in helping with the booth or the interviews please contact me at pilotgirl@earthlink.net I will be sending out an e-mail in December asking for people to remember to bid it off and then again in January Thanks so much!!

-Mary Poplawski

BOD Nominations

Three Board of Director positions will soon be open! Please watch for Nominations and Elections online at www.iswap.org

***** ELECTION CALENDAR *****

- December 1 – Nominations Open
- February 15 – Nominations Close
- March 15 – Elections Open
- April 30 – Elections Close
- May Convention – Results Announced
- May 15th – Term Effective Date

***** NOW OPEN *****

IFALPA Representative – Nominations - Now Open online

Online Member News Editor – Coordinator position – Volunteer online

New-member Welcome Coordinator – Volunteer online

For more info and to volunteer for Currently Open positions please visit www.iswap.org , left-hand menu, Elections/Voting/Surveys.

Website Privacy Notice

The General Membership at Convention 2010 requested that the membership Directory Default be to "show all information" (meaning your phone, email, address). Since this info is only available to our paid membership, we updated the Default for the current membership. If you do NOT want your contact info available to other members, please log on to the website, go to your Profile, and update your privacy settings. Admin was unable to update the Default for new members, or non-current members).

- Website Admin

Minutes - Board of Directors Meeting

Seattle Washington – September 15, 2010

As recorded by Jane Saddler and Norah O'Neill on behalf of Jill Schilmoeller, Secretary.

CHAIRWOMAN – Angela Masson

The meeting was brought to order at 0900 by Chairwoman, Angela Masson. Every current Director attended, including Vice Chairwoman Tammy Blakey; Secretary Jill Schilmoeller; Treasurer Laurie Reeves; Director Archives, Jo Halverson; Director Events, Liz Jennings Clark; Director Membership, Michelle Booth; Directors Scholarship, Serena Townsend and Julie Clippard. Also participating were Ops Manual Editor, Maggie Badaracco; 2012 Convention Coordinators, Jane Saddler and Patty Tomich; Charter member, Norah O'Neill; and previous Scholarship Winner/Member, Kelli Johnson (International News Editor).

VICE- CHAIRWOMAN – Tammy Blakey

It is with regret the Board accepted the resignation of Director Communications, Vannakay Hurnevich, who is currently serving as Chief Pilot at her airline. [Paula Colegrave, Newsletter Editor, was later voted by the Board of Directors to serve as Director Communications for the remaining term, until May, 2011].

The outcomes of two proposals were announced. Both proposals were decided by the General Membership per the election rules for Amendments as outlined in the Bylaws: 1) Membership qualifying aircraft weights will be amended from 65,000 lbs/29,500 kilos to 40,000 lbs/18,000 kilos. 2) General Membership categories will be simplified into "Active" and "Inactive" Members, with a single renewal rate of \$39.00 and a \$15.00/year optional fee for the Newsletter. Clarifying the change it was noted that an "Active" member refers to dues "paid current," while an "Inactive" member has allowed her dues to lapse. A member may "reactivate" her membership at any time by paying current membership dues online. The Treasurer pointed out this is a "rolling dues" method. No refunds will be made. Updated and archived Bylaws and Standing Rules may be accessed online under Documents.

It was noted that ISWAP is proud to keep up with the evolving profile of the professional air-woman, and our membership goal is to include and retain as many qualified women in our group as possible.

SECRETARY – Jill Schilmoeller

Since most of the Corporate Mail ISWAP receives is concerned with the Treasury, it was voted to change the forwarding address for our Las Vegas Corporate mail from the Secretary to the Treasurer. This will also speed up the forwarding time of important financial documents.

It is an ISA policy to stagger the terms of the Directors so that at all times ½ of the Board will be "experienced" while ½ can be "new." Online Nominations and Elections have been structured to reflect this policy. See Newsletter for upcoming Open positions.

Several members expressed interest in the IFALPA Representative position. It was voted to make this an elected position, with Nominations and Elections concurrent with the Director's.

A "Service Policy" document is pending that counsels Directors to help find and mentor their successors.

TREASURER – Laurie Reeves

The Treasurer is the guardian of "Money Bags," the ISA computer dedicated to finances. Laurie is learning several new programs in conjunction with this responsibility, including QuickBooks for Non-Profits. The Board insists on transparency with the finances. Excel has been added to the repertoire to better present itemized transactions. Laurie presented current balances for the Operating Account, Convention, and AXA. The 2011 Operating Budget was presented and unanimously approved. Since ISWAP now works with an online Merchant Account, the old swipe machine and Merchant Account were voted to be deactivated and closed. [This has been accomplished.] The Operating Fiscal Year has been aligned with Article IV, Section 2 of the Bylaws which states it as June 1 to May 31.

ARCHIVES – Jo Halverson

Jo presented a "Mindjet Diagram" as a method for organizing the myriad Archival projects. This format allows an interactive rendering of projects with links, videos, and other electronic media. The Mindjet program can be easily downloaded, increasing the feasibility of posting this type of diagram directly to the website. Archiving past Conventions on the website has begun, both with PhotoPages and Documents. ISA museum display ideas are being explored.

COMMUNICATIONS

Kelli Johnson has volunteered to serve as the online International News Editor.

Maggie Badaracco is the Operations Manual Editor. ISWAP operating procedures and general policies are outlined in the ISWAP Operating Manual, which can be found online under Documents. The 2010-2011 version of the Ops Manual is a continuing work-in-progress. Current updates reflect the increasing use of internet tools. Please forward all changes/edits/corrections to Maggie at OpsManual@iswap.org Current updates reflect the increasing use of internet tools.

A "Perpetual Calendar" is being refined for inclusion in Ops Manual, and to show as recurring dates on the online "Events Calendar."

The Board may consider a pay-per-meeting electronic service for greater transmission reliability.

Web admin reminds all to check their Profile settings (top of left-hand menu after sign-in) if they feel they are not receiving ISWAP email such as the eNews.

EVENTS – Liz Jennings Clark

Liz provided an update on Convention 2011, to be held in Rome, Italy, May 13-19. She is working closely with long-time ISA Member, Fiorenza de Bernardi.

Participants are encouraged to include their families (spouses, children, parents) with advance notice so more inclusive activities can be planned. It was agreed that this Convention will be an excellent opportunity to re-connect with many of our International Members. Future Convention sites were proposed, including Washington DC, Dubai, Chicago, Buenos Aires, and Morocco.

Jane Saddler and Patty Tomich, Convention Local Liaisons, presented a progress report on Convention 2012, to be held in Seattle, WA.

The Winter Board Meeting is planned to coincide with ISA Ski Days in Steamboat Springs, CO, January 24-27, 2011.

MEMBERSHIP – Michelle Booth

Michelle reported five new pending members, waiting approval based on documentation, including ID verification. She noted the importance of properly crediting online membership payments made at Convention, and recommends a new Welcome Packet before Convention 2011.

There was a brief discussion concerning the idea of Internet Chapters based on zones which would allow area coordinators and phone trees. The website offers this option. Objection arose regarding "dividing" membership: needs further review.

A recommendation was forwarded to put "ISA

Friendship Cards" online for download.

Gibson-Barnes has submitted pale and Navy blue flame retardant fabric swaths to consider for use with a uniform style called Voyager with ISA logo. Uniform could be used, for example, as alternative uniform for Convention photo and to indicate ISA membership and group presence at Air Shows.

SCHOLARSHIP – Serena Townsend (Awards) and Julie Clippard (Sponsors)

The Directors reported on previous Scholarship winners. They are now contacting applicants for next year's awards, as well as potential donors. A flyer for Scholarships will be made available online to print and pass out or put on crew bulletin boards, etc. The Board held an online Skype interview with Mr. Thomas Smith, formerly of the Modesto Philharmonic, also a 501(c)(3) organization. He has offered to work with ISWAP on obtaining Scholarships on a commission basis.

The Scholarship Directors now have Coordinator rights to directly review Scholarship Donations and related account info online.

COMMITTEE REPORTS

CAPTAIN'S CLUB – Mary Ana Gilbert will continue to serve as Coordinator for the Captain's Club. New Captains are encouraged to contact her at: CaptainsClub@iswap.org .

IFALPA Representative - Valerie Scott generously presented a document intended to assist an IFALPA Rep with her duties. If you are interested in this position, or know someone who is, please use the Nomination selection found on the website, left menu selection, Election/Voting/Surveys.

ISA STORE – Amy Jayo noted the online ISA store is up and running. Please feel free to forward any questions or comments to her at store@iswap.org .

WAI EVENT Coordinator – Mary Poplawski reported on the next WAI Convention Feb. 24-26, 2011 in Reno, NV. Please put the date on your calendars. If you can help with the ISA booth contact Mary at WAIevent@iswap.org .

The next Board Meeting is scheduled for Steamboat Springs, CO.

[The Meeting adjourned at 15:00.](#)

Captain Chesley B. “Sully” Sullenberger was a featured speaker for the Foothill College Celebrity Forum series held September 29 through October 1, 2010 at the Flint Center, De Anza Community College, in Cupertino, CA.

Finally we have a “celebrity” pilot – one who is willing to speak up from the pilot’s perspective on issues of integrity, courage, and what is, really, a “hero.” Seems that often the only public glimpse of a pilot’s life is after a crash, or after a much-publicized debacle concerning alcohol and TSA personnel, or in joke regarding layovers and flight attendants. What a refreshing community encounter to hear from a representative of what the majority of pilots really are: committed, intelligent and dedicated to a life of service. Most pilots, as we know so well, adhere to a lifestyle that is mired in attention to continuous study of our aircraft and ourselves, a regime of fitness, and a valiant attempt at normalcy in our regular lives, while we catch up on our sleep, our bills, and most importantly, our families.

“Sully,” as he has come to be known, projects an air of confidence and authority. His posture, indicative of his Air Force Academy background, corresponds fittingly with his well-modulated speaking voice. His choice of highlighted topics ranged from describing the “208 seconds” of his famous adventure, also known as “The Miracle on the Hudson,” to a self-examination of his fourth generation college-attending genealogical background, to rather more esoteric topics that perhaps bordered on being most interesting only to a pilot, or maybe a student of management, such as: union involvement, pay, fatigue limits, and Crew Resource Management.

The frankness of his appraisal of the crash-where-everyone-survived was engaging, although he did not dwell on that subject. Rather he used the opportunity to reflect on concepts of “What is really important?” in our lives, and I found myself wishing my daughter had been present to hear his advice on how to live the “right” life. This may have been because I find myself attempting to



stress the same virtues of attending to what-really-matters. This left me wondering if it is a “pilot thing” to acknowledge the frailty of the circumstance of Life, yet not be afraid. Or to, as Sully explained, act courageously in the face of fear, and share an almost religious foundational expectation of “hope.”

Thanks, Captain Chesley Sullenberger, for behaving as a Captain should, and letting the world know exactly what the majority of pilots strive to be: rigorously knowledgeable of their aircraft and themselves; eminently respectful of their duty to their passengers, their crew, and their airlines; and ready, always, to attend to any circumstance with aplomb, dignity, and grace.





Thank you for letting me serve as your IFALPA representative for the last five years. During that time it has been my privilege to observe the workings of that amazing organization, pilots working for pilot and passenger safety worldwide. The depth of technical expertise within the organization is amazing, along with the unwavering dedication of the numerous committee members and invaluable support staff.

Although I did not realize that last year's conference would be my last, it seems that my focus will be moving in a new direction as I expect to be a grandmother by the time you read this, since my daughter is expecting her first child. Anyone have a checklist for that? I might need some dual instruction before I sign off for solo!

I will remember my last conference in Marrakech Morocco fondly. As with so many things, it is the people who help make the journey so very interesting. Relationships were formed as I reached across cultural barriers to explore the way other women pilots of the world were managing in their environments, some friendly, others still challenging.

At conference last year, I met the first female Captain for Pakistan International Airline, Ayesha Rabia, from Lahore, Pakistan. Her journey to join our ranks was rather interesting, as she soloed a C 172 at the age of seventeen, and had her Commercial and Instrument by 1977. Then in 1980 she was selected as a cadet pilot for PIA, and was in a class called to training in 1985.

Unfortunately the government policy then was not favorable for female pilots, so she was hired into the marketing department of the airline. Fortunately in 1989 the policy changed, and she was transitioned into the pilot ranks becoming a F-27 first officer. She later flew first officer on the A-330, and B-747 before checking out October of 2005 as Captain on the F-27.

She was in the left seat on January 25, 2006 when she operated the first all female flight crew on a flight from Islamabad to Lahore. Finally on February 10, 2008, Captain Rabia became the first woman for her country to command a B-737 on a scheduled passenger flight. What a journey!

It is great to see such opportunities becoming available in more countries throughout the world. I have spent time with women pilots from Turkey, Croatia, Lebanon, Morocco, Malaysia, the EU, and many other countries, as we all pursue our dreams. We share an amazing office, with an awesome view, and it is easy to see past cultural differences and be united in our love of aviation.

In 1970 less than 10% of applicants to medical school were female, however by 2007 they graduated more women than men for the first time. Unfortunately we have yet to see similar increases. Although there are many opportunities today, the percentage of FAA certified ATP pilots remains at about 3.9% of the certificates held. I would hope that it would be possible for us to attract the brightest and the best into our field, and share the accomplishments of women in aviation to motivate the next generation.

I am grateful for the support ISA has given to provide scholarship opportunities and advance deserving women in their aviation careers. I only wish we had more women who realized the opportunities which exist for them in this rewarding field. Thanks again for the opportunity to reach out to women in other countries and to represent this organization at an international level. Keep the shiny side up!

P.S. Ella Victoria is here weighing in at 5 pounds 3 ounces, and it's time for me to get a new type rating.... What a joy!!!!

ISA Scholarship Report

This fall has been busy as usual on the scholarship front! We are working to continue the relationships with our sponsors and always looking to find new ones. The ISA scholarship program is sustained through donations from our sponsors as well as our members, and we have been able to award many thousands of dollars in financial support.

In the Summer newsletter we announced the 2010 winners, and this issue we are presenting pictures and brief biographies, featuring our Scholarship Sponsor Showcase, and including some recent updates on recipients!

2010 Financial Scholarship Recipients

Bethany Duncan - Commercial Multiengine Add-on. Bethany lives in Texas and is a Chief Flight Instructor at her flight school. She has over 900 hours of flight time and a degree from San Diego Christian College. She was awarded \$3000 for her ME rating.



Helen Ho - CFI. Helen is a recent graduate of Westminster College in SLC, completing a double-major in Aviation Flight Operations and Aviation Management. She works at an area FBO. Helen was awarded \$3,460 for her CFI certificate.



Megan Montgomery - MEI. Megan is from Illinois and works as a flight instructor at Lewis University. She holds an MBA in Finance from Lewis University and has over 3300 hours of flight time. Megan was awarded \$2,500 for her MEI rating.



Sabrina Zwego - MEI. Sabrina lives in Carbondale, IL and is in graduate school at Southern Illinois University. She also flight instructs at SIUC and serves as an advisor for the Women in Aviation chapter. Sabrina was awarded \$2,500 for her MEI rating.



2010 Higher Power 737 Type Rating Recipients

Wendy Bair - Originally from California, Wendy is living in New York and is a Captain on the EMB145 at Chautauqua Airlines, based in LGA. She has a degree in Zoology and worked in fashion design before switching careers to follow her first dream as a little girl, to become an airline pilot.



Kristin Skakun -

Wendy is living in Columbus, OH and is a graduate of Ohio State University. She is a 2002 ISA Financial Scholarship winner, receiving funds for her CFII and MEI ratings. She has worked as a flight instructor and an air ambulance pilot. She hopes to have a successful career as an airline pilot.



Emerald Coast Interview Consulting Package Recipients

Robyn Hinnant - Robyn is a pilot for Ameriflight based in PHX, flying as Captain on the BE-99 Airliner. She has over 3000 hours and is a training captain in her base. Robyn is also a runner-up for the 2010 ISA Airline Scholarship, and volunteers with Women in Aviation and the Ninety Nines.



2010 FedEx 757 Type Rating Recipients

Mikhael Madello -

Originally from Alaska, Mikhael grew up surrounded by airplanes and began flight training soon after returning home from Princeton University, graduating with a degree in politics. Currently she is a Captain at ExpressJet Airlines based in EWR. She hopes to continue her flying career as a pilot at a major airline.



Keiko Ito - Originally from Japan, Keiko came to the US in 1994 to pursue a career in aviation because of restrictions on women training to be pilots in the Japanese military. She earned her certificates and finally became a US citizen in 2006. She is currently flying the EMB-120 for Ameriflight in Burbank.



Sandra Davis - Sandra is currently a pilot for AirTran Airways based in ATL on the 737.

Growing up in an Air Force family, she earned an Accounting degree in the UK, and earned her Private Pilot license in Nairobi, Kenya. She then moved to the US, continued flight training and began her aviation career. She hopes to someday fly internationally.



Updates!

Two of the Financial scholarship winners, announced in May have already completed their certificate training. *Bethany Duncan* completed her Multiengine rating in Texas, and *Helen Ho* completed her CFI certificate in Utah. Additionally, this year's 737 Type Rating winners, *Wendy Bair* and *Kristin Skakun* just finished up at Higher Power Aviation in DFW. They trained as a crew, and each earned their 737 type on Halloween!

Sandra Davis was able to step in with very short notice to receive one of the FedEx 757 types. Sandra was a designated runner-up for the type rating scholarship, along with *Robyn Hinnant*. We learned one month before the start of training that one of our original FedEx type winners, *Sarah Mundahl*, would not be able to complete the award, having been hired by Hawaiian Airlines. Sandra Davis and *Mikhael Madello* begin training at FedEx in MEM on November 8!

Scholarship Sponsor Showcase

We'd like to make sure to thank the following ISA members who performed interviews for our scholarship applicants across the country and in Orlando at the WIA Conference. These ladies are: *Kandy Bernskeotter, Jennifer Davis, Margaret Flynn, Strike Fongellaz, Jo Halverson, Liana Hart, Becky Howell, Lynn O'Donnell, Laurie Reeves, Carolyn Reisz, Becky Roman-Amador, Jane Saddler, Jill Schilmoeller, Suzanne Skeeters, Aileen Watkins, and Karen White.*

Thank you again to our 2010 Scholarship Selection Committee: *Keith Johnson*, who served as chairwoman, *Sandy Anderson* and *Katherine Wallace*.

Also, in her first ISA Director position, we welcome Julie Clippard as co-director of the scholarship program! Julie is a MD-88 pilot for Delta Air Lines, based in ATL. She lives in Tampa, FL and is looking forward to a busy and successful upcoming scholarship season.

REMINDER: The deadline for 2011 scholarship applications is December 10, 2010. If you know any aspiring women airline pilots, please encourage them to apply! All the requirement information and official application is available on the new and improved ISWAP.org website. The latest downloadable flyer advertising the scholarship is also available.

Respectfully Submitted,

Serena Townsend & Julie Clippard
ISA Scholarship Co-Directors

***** SCRAPEBOOK *****

The Scrapbook is an ongoing project and I need your help. Please send me your photos from the STL convention, I have zero so far! Thank you. Looking forward to seeing you all in Rome!

Send to Alicia Kubida amkub@me.com



FedEx Express - FedEx has donated two type ratings each year since 1996. This year they have contributed two 757 type ratings to the ISA Scholarship Program.



UPS - The UPS Foundation has supported the ISA Scholarship Program since 1995 with monetary donations each year.



Higher Power Aviation - Higher Power Aviation, Inc. has contributed to the ISA Scholarship Program since 2002. They offer us a 'two for one' 737 type rating package.



AXA - The AXA Foundation manages the growth of the ISA Scholarship fund and matches private contributions.



Emerald Coast Interview Consulting - Emerald Coast has consistently given two interview preparation packages to the ISA Scholarship Program since 2007.

Free to a good home! Four New Womens Van Heusen Aviator Shirts Size 8

Contact Alicia Kubida amkub@me.com



I recently went to New Zealand with my husband to visit his family. Each and every time I visit, I absolutely never want to leave the beauty of New Zealand and its people behind.

New Zealand is comprised of two islands, the North and South Islands. Auckland with its beautiful rich forests and many beaches is also a bustling city. The Sky Tower, which is similar to Seattle's Space Needle, is a definite must see that dominates the area around Auckland waterfront.

Auckland also houses many dormant volcanoes, one of which is One Tree Hill. This absolutely beautiful area is the tallest and most defined of the volcanoes in Auckland. It was also "the" One Tree Hill that Bono and U2 sung about in their Joshua tree album.

Bono wrote the song about his assistant whom he met in New Zealand. His assistant was of Maori descent, and was killed doing an errand for Bono.

The Maori people are the indigenous people that inhabited New Zealand, much like the Aboriginal people of Australia.

The North Island includes Wellington at the very South end, which is where many movies are made. The "Lord of the Rings" series of films by Sir Peter Jackson being the most famous to date.

Then South Island, which is home to Mt. Cook and many outdoor activities such as skiing, bungee jumping, and hiking.

South Island is comprised of too many beautiful attractions to mention, but one that stands out is

Fiordland National Park. It is a must see and simply cannot be explained.

This is just a short overview of New Zealand and all it has to offer. The people, the land, and the country itself are just beautiful. Breathtaking views surround you whether you are enjoying wine at a vineyard, or hiking the dormant volcano Rangitoto.

In closing, I hope those of you who have visited New Zealand found it as beautiful as I have. For those of you who have not had the opportunity to visit New Zealand, I hope you can visit soon.



Excursions

After a productive Fall Board of Directors meeting in my home town of Seattle, those of us who attended corporeally, as opposed to by SKYPE, embarked on a trip to Everett, Washington, home of Boeing, to tour the factory. Tammy Blakey, Norah O'Neill, Angela Masson and I were celebrities on the tour given that we were the only pilots, and had flown all of the airplanes we saw, except for the fabulous new 787 Dreamliner. If/when it comes out, it is promised to do things that no other airplane has done, not the least of which is to reduce jet lag due to fancy new lighting and humidifying qualities.

At the completion of the tour, Tammy hosted us to a sumptuous brunch at her ranch in Arlington, which is nestled in the foothills of the Cascades and surrounded by her pasture raised cattle, horses and the banks of the Duwamish River. Once again, I was reminded how lucky I am to have joined an organization which is making a difference and has fun in the meantime.

- Jane Saddler



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POSTMASTER: Send address changes to: ISA News Editor, 723 S. Casino Center Blvd., 2nd Floor, Las Vegas, NV 89101-6716

Website Notes

Are you visiting the website for the first time?

If you have any trouble logging on the first time, please don't fret, we are here to help. The new website requires a new password (different from the old website). If you had an email address previously registered with ISA, you can retrieve your new password by clicking on "Forgot my user name/ password". If you did not previously have an email listed with ISA, you will need to call ClubExpress and supply your email address so they can send log in info. Their number is:

ClubExpress toll-free at:

1-866-HLP-CLUB (457-2582) (457-2582)

Online support is included in your membership, and ClubExpress is very helpful in resolving many issues, including any conflict you may have with your browser or anti-virus software.

Please note: If you have not renewed for many years, your name may not be on the ClubExpress list. Still, do not fret! Please email our Director Membership, Michelle Booth membership@iswap.org so that your previous membership can be verified.

Once ISA, always ISA. We are looking forward to your participation, and welcome all ideas for improving this collaborative website – our interactive "friendship" tool!